

Management Staff

Executive Director	Sherri Kroll
Director of Operations	Lorna Beauchamp
Director of Human Resources	Maraika Doucet
Director of Finance	Aniela Kacprzak
Manager of Public Relations	Sionainn Pryce-Hynes
Manager of Quality Enhancement	Maria Tzirakos
Manager of Support Services	Brenda Thomson
Manager of Support Services	Lisa McEachren
Manager of Support Services	Dawn Crook
Manager of Support Services	Jill Johnston
Manager of Support Services	Debbie Morphew
Manager of Support Services	Joel Ikkattumannil
Human Resource Assistant	Tonya Seddon

Board of Directors

President	Mark Campbell
Vice-President	Nancy Fernandes-Giles
Treasurer	Brenda Meulendyks
Secretary	Brett Denning
Directors	
Dave McLean	Deb Winia
Erin Breedon	Jody Graham
Olivia Tomchick	

Annual Report 2019

Valued Citizens
Inclusive Communities

President's Message



Every year at the AGM we identify the past year's challenges, successes and areas for improvement. We do this because as an organization promoting inclusion and valued citizenship, we've found that being transparent inevitably invites conversation and idea generation. Those conversations and ideas assist Middlesex Community Living to remain a leader in the Developmental Services sector by offering exceptional person-centered supports. Supports that enhance and improve the life of people we directly support and the community at large.

I am very proud of the work that has been done by Middlesex Community Living in 2018. As a group, we attained Focus Accreditation, a notable and almost perfect compliance review by the Ministry of Child Community and Social Services (MCCSS), alleviated Caregiver burnout in our area by opening a community respite program for local families and partnered with the Township and area businesses to initiate a cultural shift that promotes "Strathroy-Caradoc: A Welcoming Community Where Everyone Belongs." As I leave the Board this year, I am content in the knowledge that Middlesex Community Living is in a great position to continue to grow and promote a "life in community" rather than a "life in service" for all our community members.

An Update from the Executive Director

Middlesex Community Living offers support services and programs to over 90 adults and their families in the Strathroy-Caradoc area. We offer a variety of services and programs that help people live a life in community, rather than a life in service. The community members that we support may access our professionally staffed accommodations programs, or our supported independent living services. People may connect with our respite or Family Home services. We may touch the lives of people daily through programs like continuing education, day services or supported employment or minimally through our skills development classes or leisure and recreational opportunities.



As the Executive Director, I am focused on ensuring that the services and programs we offer are person-centered and ever evolving to meet the needs of our community and the people we support. I am surrounded by a team of remarkable men and women who exude dedication and passion to their work and advocate every day for inclusion and valued citizenship. Our Board of Directors is an exceptional group of people from varying backgrounds. As a board they represent a variety of experiences and ideas, yet they are singularly dedicated to supporting adults with developmental disabilities. As I reflect on last year and years past, I am proud of our contributions to the people we support and our community. Specifically, this past year I am very proud of attaining Focus Accreditation and the implementation of a Modernization Grant; "Strathroy-Caradoc: A Welcoming Community Where Everyone Belongs" initiative. I look forward to the future and remain excited for the development and growth of our organization and our community in 2019!

A Year in Review



Community Respite - Providing continual and primary care for a loved one can be very rewarding, it also can be emotionally, mentally, and physically exhausting. Traditionally families who wanted to use respite services needed to travel to London. Middlesex Community Living recognized the value and importance for families to have access to respite care in the community they reside in. In late 2018, Middlesex Community Living opened respite services for the citizens of Strathroy-Caradoc. This new service has been overwhelmingly appreciated and a welcomed addition to the other supports and services offered by Middlesex Community Living.

FOCUS Accreditation - In 2018, Focus Accreditation validators visited Middlesex Community Living for an onsite review. Fourteen areas of interest, 166 standards, were reviewed by the validators. The validators chose to check three specific services areas within Middlesex Community Living: residential supports, day supports and the Host Family program. In November we were successful in achieving our second 4-year accreditation from Focus Accreditation. Middlesex Community Living is already looking forward to 2022 when we can register for accreditation again.



Modernization Grant - Middlesex Community Living applied for and was awarded over \$100,000 through the MCCSS Modernization and Employment Grant. The grant was used to initiate a community lead project that promotes Strathroy-Caradoc as "A Welcoming Community Where Everyone Belongs". A working committee was developed and a cross-section of partners were invited to create, problem solve, co-design and implement the project to local businesses, community groups and citizens. 2019 will see the launch of a Decal of Distinction. The decal will be a visual indicator used by local businesses and other community groups to promote their establishment as a welcoming place for everyone. Look for the decal wherever you go!



Satisfaction Surveys - If we are to be measured, let us be measured by the people we serve and support. Every year Middlesex Community Living reaches out to the people we support and engages them in a satisfaction survey. Our results while very impressive also shed light on some areas for improvement. We will continue to work hard to increase satisfaction amongst the people who use our services.

