



ACCESSIBILITY FEEDBACK FORM

Middlesex Community Living is committed to providing accessible customer service. We welcome your comments to help us monitor and improve our services and your experiences.

Which Middlesex Community Living location did you visit?		
Time and date of visit?		
What was the purpose of your visit?		
Which department were you accessing?		
Was the service provided to you in an accessible manner/format?	Yes:	No:
Did you encounter any barriers or difficulties accessing services?	Yes:	No:
Did we respond to your customer service needs?	Yes:	No:
Do you wish to be contacted regarding your customer service experience?	Yes:	No:

Please provide details regarding your customer service experience:

If you wish to be contacted, please provide your information:

First Name:	
Last Name:	
Address:	
Daytime Phone Number:	Evening Phone Number:
Email Address:	
How would you like to be contacted:	

This form can be mailed, faxed, or hand-delivered to the following:

Accessibility Feedback, 82 Front Street, Strathroy, Ontario. N7G 1X7 or Fax 519-245-5654

Middlesex Community Living will respond to your feedback within ten business days outlining action(s) to be taken.

Personal information contained in this form is collected according to Ontario Regulation 429/07, the Accessibility Standards for Customer Service, and will be used to respond to your comments or request.