

Annual Report 2019-20

Valued Citizens
Inclusive Communities

Middlesex
COMMUNITY LIVING 

Management Staff

Executive Director	Sherri Kroll
Director of Finance	Aniela Kacprzak
Director of Human Resources	Maraika Doucet
Director of Operations	Lorna Beauchamp
Manager of Public Relations	Sionainn Pryce-Hynes
Manager of Quality Enhancement	Maria Tzirakos
Manager of Support Services	Brenda Thomson
Manager of Support Services	Jill Johnston
Manager of Support Services	Debbie Morphew
Manager of Support Services	Joel Ikkattumannil
Manager of Support Services	Natasha Kosi
Finance Assistant	Lisa McEachren
Human Resource Assistant	Tonya Seddon

Board of Directors 2019/20

President	Brett Denning
Vice-President	Nancy Fernandes-Giles
Treasurer	Brenda Meulendyks
Secretary	Jody Graham
Directors	Dave McLean
	Deb Winia
	Erin Breedon
	Mike Gleiser
	Olivia Tomchick
	Kylie Westgate

Middlesex Community Living partners with adults with developmental disabilities to realize their value as full, contributing citizens in their community. This is achieved through education, collaboration and useful creativity.

A Message from the Board President and the Executive Director



In last year's Annual Report we highlighted some of the outstanding achievements we had accomplished throughout the year and the ideas we had to build upon all of that great work. As we prepared for the Annual General Meeting (AGM) this year, it was clear that this report and many other things about the AGM would be different from years past.

At this time, it is necessary to physically distance ourselves to ensure the safety and wellbeing of our membership. Instead of hosting the AGM at the administration office of Middlesex Community Living (MCL), we embraced the opportunity to connect with everyone virtually. For some people, this type of meeting may be easy and exciting, for others though there may be feelings of frustration and confusion. If you have any questions, concerns, or feedback about the meeting or its content, please reach out to us for assistance.



While Middlesex Community Living has encountered a few challenges and learned some valuable lessons along the way, it stays focused on the safety and needs of the people we support, their families, and employees. MCL will continue to follow the recommendations and guidance given by the Ministry of Children, Community and Social Services, and medical authorities. We will continue to weather the pandemic with unified resilience and positivity.

As we make our way through the COVID-19 pandemic, we wanted to draw your attention to the great group of employees who have been navigating us through these uncertain times with their dedication, selflessness, and humanity. The staff of Middlesex Community Living established security and serenity for the people they serve as best they could. They worked hard to preserve a state of normalcy while introducing a 'new normal' through the creation of new routines, new activities, and safe places to bounce back from when things became too overwhelming.

Not to go unnoticed is the abundance of generosity, patience, and kindness that people, families, and community members have shown to this organization. Their readiness and willingness to assist and adapt, has galvanized our confidence and reminds us that the only way to get through this, is together.

We look forward to seeing you next year. Until then stay safe and take care of yourself, your loved ones and your community.

Brett Denning
Board President

Sherri Kroll
Executive Director

A Year in Review



Middlesex Community Living (MCL) is required to comply with the Ministry of Children, Community, and Social Services (MCCSS) standards. Every year MCL is inspected by an MCCSS officer to ensure that it complies with MCCSS standards. Following the completion of the recent inspection, the Ministry noted the many strengths of the organization and confirmed that Middlesex Community Living meets or exceeds all Quality Assurance Measures and policy directives applicable to MCCSS.



Have you seen this decal around town? The Strathroy-Caradoc Welcome Committee developed and launched the Welcoming Community Decal of Distinction program. The decal quickly and easily identifies local businesses and community groups who demonstrate the following 5 core characteristics: Accessible, Compassionate, Friendly, Helpful, and Safe. Thanks to the hard work of the dedicated committee, a Welcoming Community toolkit was developed and made available to organizations like CL Huntsville, CL Mississauga, and even Chilliwack, British Columbia to help them build their Welcoming Community.



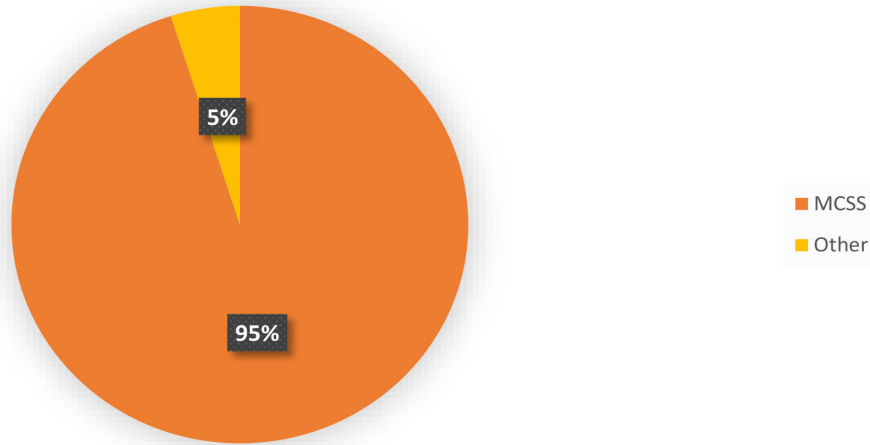
Middlesex Community Living recognizes the stress and uncertainty that parents of adult children face in trying to find government-funded supportive housing. To meet the needs of those in our community who continue to sit on long waitlists for accommodation services, the Board of Directors approved the purchase of a new home. The new residence is scheduled for renovations this fall and early winter with hopes to bring people into service early in 2021.



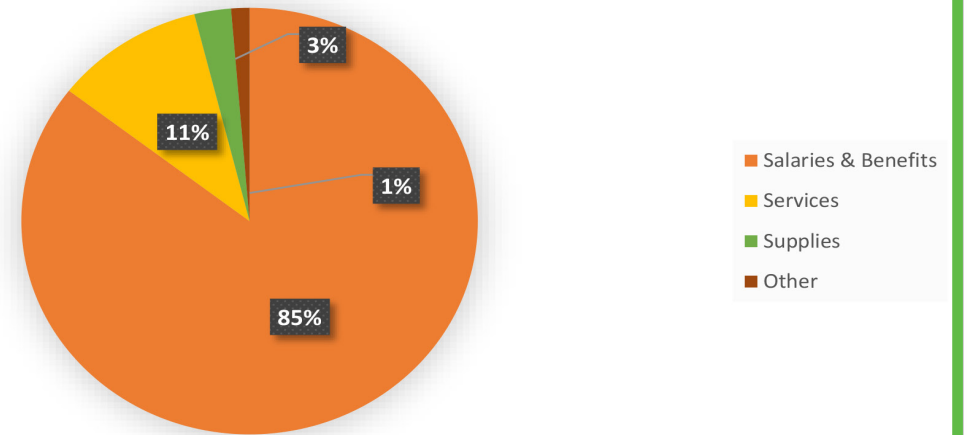
The COVID-19 pandemic has affected people across the globe, across the province, and within our community. When the pandemic was declared MCL took quick action to review its Pandemic Plan, create, communicate, and implement an MCL COVID-19 Action Plan, secure and distribute necessary supplies, provide plain language resources, create a daily communication for staff, close day services, and change the service provided to those living independently, and implement all protocols as required by public health and MCCSS. MCL had the right people, processes, and plans in place, to prevent people from becoming ill or spreading the virus.

Financials 2019-20

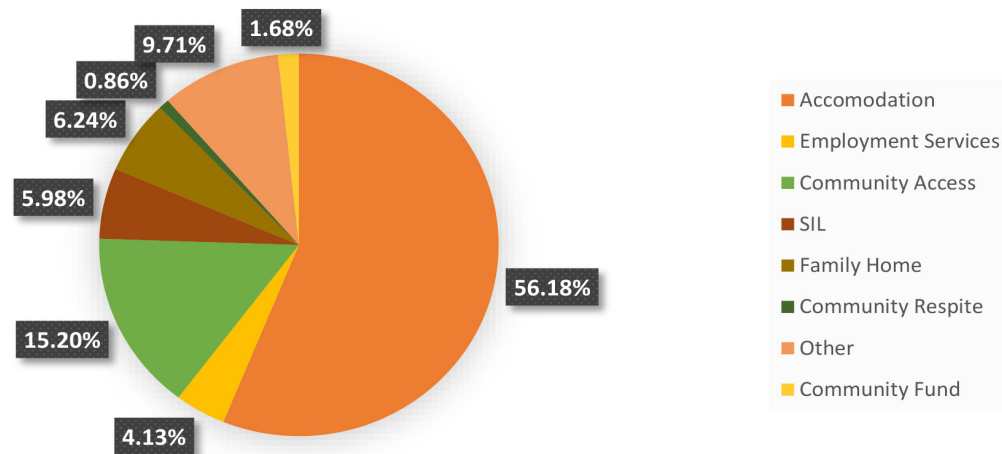
Revenue - \$7,394,989.00



Fiscal Year 2019/2020 Expenses by Category



Expenses by Program



Demographics by Service/Program

